
GUAM RETIREE NEWSLETTER
Andersen Air Force Base, Guam
December 2011 – Issue 4
"Still Serving"



Military health care costs, earned military retirement pay and benefits, homeless Veterans, appropriate cost of living adjustments?

Warning: The one item of most interest to **retired Military** is ... Will Yours Be One of Them? We want to relate to and solve your retiree needs ... please let us know what it's all about.

Hafa Adai and Greetings Fellow Military Retirees, Spouses, and Widows of all Military Services,

First and foremost, hi and **thank you for your service to our nation and your extraordinary contributions toward shaping our country's history and future.**

Thank you for your continuous "standing ovation" and positive feedback of your "Guam Retiree Newsletter," website, and Retiree Activities Office (RAO) support and services. Please welcome Gerard Laitres, our new RAO volunteer, whom is very enthusiastic to relate to and solve your retiree needs/issues. Please stop by the RAO office or call 366-2574.

We also thank you for attending the 36th Wing's 9th Annual **Retiree Appreciation Day (RAD)** on 5 Nov 2011 at Andersen AFB. It was a huge success and a huge thanks to SMSgt Steven Zellers, RAD Project Officer, for leading the RAD committee.

From the beginning (route/directional signs) to the end (military/aircraft demos) of the event, the RAD was well planned/executed. After mailing out 2,500 personal postcards, we were able to reach and assist over 270 retirees, spouses, and widows of all military services. It really was an incredible 36th Wing effort (nearly 100 volunteers) and extremely heart-warming day, especially the audience participation in singing both the National Anthem and Guam Hymn.

We received very positive feedback from numerous participants and we received feedback to make the RAD even 'better' next year. In some retirees' 'own words':

- "The live music was excellent. Military volunteers in uniform were excellent ... directing cars, welcome at the doors, checking names, serving refreshments, interacting at the info tables ... all an overall excellent"
- "Thank you for a very informative event; the event made us retirees feel really important!"
- "Excellent! Great handouts and freebies. Everyone was courteous. Great info!"
- "Beautiful POW/MIA Ceremony!" "Love the POW/MIA Ceremony"

- “Great event! Thank you to all the volunteers, great setup, and sponsors”
- “Presentation this year was great ... history of AAFB was very interesting (e.g., Jimmy Stewart in 1966 flying Arc Light missions) ... wow!
- “Profoundly excellent presentations”
- “The forum panel was informative”
- “The deployer’s briefing connected with retirees”.

Also, if you're interested in getting involved and volunteering (e.g., mowing grass, donating a book bag, etc) at a public school (as a retiree or vet organization), please reply.

Please reply with what activities you would like to see for retirees at the Top of the Rock Club on Andersen Air Force Base.

Additionally, we’re informing ALL E-9s of the Andersen Chiefs Group meeting on the first Thursday of each month, 0700, at the Sunrise Conference Center. If you’re interested in getting involved with the group, please reply.

Let’s continue to “Keep it R.E.A.L.!” sound the alarm, make some noise, and roll out the red carpet ... we’re honored to serve You!

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1) RELATE Genuinely to the Retiree-related Problem or Issue You Want or Need to Solve

Warning: *The one item of most interest to **retired Military** is ... Will Yours Be One of Them?*

The following editorial by my beautiful wife and 36th Wing Command Chief, Margarita Overton, encourages us to keep it R.E.A.L. even in the face of trying, difficult times ... Does the future budgetary predictions, military health care costs, earned military retirement pay and benefits, appropriate cost of living adjustments, etc, make times trying and difficult for you?

Keeping it R.E.A.L. through challenging times.

Posted 11/1/2011 Updated 11/3/2011

Commentary by Command Chief Master Sgt. Margarita Overton
36th Wing Command Chief

11/1/2011 - **ANDERSEN AIR FORCE BASE, Guam** -- Chicken Little was in the woods one day when an acorn fell on her head. It scared her so much she trembled all over. She shook so hard, half her feathers fell out. "Help, Help! The sky is falling! I have to go tell the king!"

We know how the story goes, Chicken Little frantically proclaimed to anyone who would listen, "Oh, help! The sky is falling!" Soon she had Henny Penny, Ducky Lucky, Goosey Loosey, Turkey, Lurkey jumping on the band wagon singing the same tune. They let down their defenses to spread a message of fear only to then be lured into the gloomy doom of Foxy Loxy's den.

I'm reminded of the story of Chicken Little so often now as I see the words "challenging, difficult times," in practically every headline. While these well meaning words are meant to manage expectations of the future budgetary picture, these same words can deter us from our overall mission and potentially lead us down the road of fear, uncertainty and doubt. One can appreciate the "keep it real" straight talk but I encourage you to keep it R.E.A.L. even in the face of trying, difficult times.

Take the first step with "R"-- remembering our history and where we came from as an Air Force.

Since its inception, the AF has always faced challenges. History shows sharp fluctuations in personnel and resources through various wars and conflicts. Steep demobilization occurred after World War I, and in the 20 year period between the two world wars, our air branch was stagnated while our leaders tried to rectify reorganization, appropriations and inter-service rivalries to establish the AF as a separate branch of service.

Expansion occurred when the Army Air Force was created and by the final year of World War II, the quantity and quality of AAF aircraft and Airmen dominated the skies over both Germany and Japan. After air power made it possible for the Allies to claim total victory over the Axis power, demobilization occurred again. This trend of ramp-up/ramp-down has occurred for all of the services throughout our Nation's history, but airpower has continued to prevail through the Cold War, Dessert Storm and Dessert Shield, the Global War on Terrorism, to today as we conduct operations in multiple theaters.

Remember, our proud heritage and legacy remains - the USAF is the most respected and powerful air, space and cyberspace force in the entire world.

Our next step is "E"-- encouraging our Airmen and ourselves.

To encourage means to inspire with hope, courage or confidence. We can do this regardless of whether we are in a leadership position or not. Positive attitudes are contagious. Charles R. Swindoll, a wise theologian stated, "The longer I live, the more I realize the impact of attitude on life. Attitude, to me, is more important than facts. The only thing we can do is play on the one string we have, and that is our attitude. I am convinced that life is 10% what happens to me and 90% of how I react to it."

When things are uncertain, or things look bad, we can always find a bright spot somewhere.

Earlier this year my son called me complaining his car broke down and he had to use \$500 of the \$750 he had saved up to get it fixed. There were two bright spots in this situation. First, I commended him for having had that much money in savings and second, I noted that at least he's able to get his car fixed in a timely manner and not hinder his ability to get to work. He could either focus on what he had supposedly lost or look at what he gained. In the end focusing on our gains gives us the motivation to keep pressing forward.

Pointing out the bright spots is a way to spread encouragement to those around us and is also linked to the next step which is "A"--act within our circle of influence.

This means being proactive, and according to author Stephen Covey, is one of seven habits of highly effective people. Too many times people try to focus on things they can't do anything about. Trying to solve world hunger is out of our control, but participating in the Feed the Homeless project in our community is in our control. Our Nation's debt problem is definitely out of our control, but we can impact our circle of influence by looking for efficiencies within our work center, by conducting risk analysis on the things we can or cannot support, and by keeping "eyes-on" personnel to notice any behavior changes and step in if you're concerned.

Lastly, we can "L"--lean forward and keep moving, knowing that tough times won't last forever.

We can chose to remain frozen in the face of challenges or see each challenge as an opportunity to overcome. We do not know what changes the future will bring. Some say, certain benefits like medical care or tuition assistance will be diminished. Lean forward by working now to complete your education. Lean forward by ensuring you are using your finances wisely and saving for the future. Lean forward by perfecting your skill. Lean forward by being the best Airman you can be.

I am convinced our nation's leaders have confidence in us as Airmen - that we are the best in the world, that we step up to meet any challenge, that we overcome any obstacle and that we defeat the enemy. Our nation knows that we can continue to do so as long as we are given adequate resources.

When Secretary of the Air Force Michael Donnelly visited us and told our Airmen "senior leadership has your back." I walked away with the assurance that leadership knows we have their backs when it comes to executing airpower for the safety of our nation and we should know they have our backs in ensuring we stay organized, trained and equipped to do so.

So let's continue to keep it R.E.A.L, despite what we may hear about "challenging times" ahead.

2) ENVISION the End Result of Your Want or Need

Laugh Goodbye to Your Retiree Worries ... Contact Your RAO for its' Resolution

As a summary to some questions we received at the recent Retiree Appreciation Day on 5 Nov 2011 or over the phone or via e-mail, the results/status follows.

Specific comments to improve the RAD were incorporated into our 'hotwash'/continuity for subsequent events. Follow-up to questions or comments asked of Commanders present at the RAD are captured within this section or a personal reply was provided.

Can a drive-up window be installed for a Pentagon Automated Teller Machine (ATM)? As briefed, this installation is a commercial process and requires a study by the Pentagon Credit Union (PFCU). The Bank of Guam (BOG) has expressed an interest in setting up a drive through ATM, potentially placing an ATM in the BX parking lot.

The plan is to move the BOG and PFCU into the Arts and Crafts building, adjacent to the HotSpot. Then a drive-thru and ATM capabilities would be added. The delay is a funding issue to move Arts and Crafts into the plaza across the street where the Shoppette and Bowling Center is. Estimated Completion Date (ECD) is To Be Determined (TBD) (Open)

Regarding accessible parking, a retiree asked if a disabled parking space is unavailable, can the person park in an available O-6/E-9 slot?

Though the wing's senior leadership informed the Retiree Appreciation Day audience they would personally would allow a retiree to park in their designated parking spot, please ensure parking in designated parking spots only. We will coordinate to ensure the issue is resolved if additional slots are required.

For example, the retiree alluded to additional parking at the base fitness center because Physical Therapy is located within the base fitness center . Patient(s) from Naval Hospital Guam are sometimes referred to Andersen depending on where you live for convenience. The parking lot is huge but only one accessible parking that is occupied most of the time. Two chiefs slot and three O-6 and above that are unoccupied most of the time.

Based on the excerpt from "28 CFR Part 36 (Revised as of July 1, 1994), *Nondiscrimination on the Basis of Disability by Public Accommodations and in Commercial Facilities, ADA Standards for Accessible Design*", two additional accessible parking spaces are authorized within the base fitness center parking , which has 75 total parking spaces—see diagram below.

Total Parking in Lot	Required Minimum Number of Accessible Spaces
1 to 25	1
26 to 50	2
51 to 75	3
76 to 100	4
101 to 150	5
151 to 200	6
201 to 300	7
301 to 400	8
401 to 500	9
501 to 1000	2 percent of total
1001 and over	20, plus 1 for each 100 over 1000

Based on the excerpt, the base commissary also exceeds the required number of accessible parking spaces. Their current parking status follows:

Regular	100
Handicapped	06
Chiefs	02
Honor Guard	01
O-6	03
CC	01
Expectant Mothers	02
 Total parking stalls	 115

Specialty parking accounts for 13% of all parking. Most commissary specialty parking is restricted to 7-10% maximum. This commissary also has a unique drop-off area, which most commissaries don't have. (Closed)

Why can't traditional cast net fishing versus rod/reel only be used in Taraque Beach, like at Navy Base Guam and Naval Facilities Guam beaches.

The Andersen AFB (Pati Point/Tarague Preserve) water is part of a Guam- recognized marine preserve. Tarague basin and our beaches are protected by the Environmental Protection Agency. They simply will not allow us to use cast nets or spear fishing guns. Andersen AFB is currently allowed POLE fishing only.

Mr. Ray Steirs at Outdoor Recreation is the AAFB point of contact and Mr. Dave Lotz (36 CEVN, 366-2549) is the POC for the Marine and Land preserve and its use for Pati Point/Tarague Preserve. (Closed)

Are there any plans to install/build a Laundromat facility on base for those [off-base Airmen/retirees] who don't have washers and dryers at home. As I know washers and dryers are provided for base housing residents and this may apply to off-base residents.

There is no authority for the base to provide laundry or drying services to the retired community free of charge. NAF or AAFES could open one, but it would have to generate a profit. Neither NAF or AAFES has plans to open an on-base Laundromat facility; however, there is a Laundromat at Navy Base Guam.

Off base residents are provided washers and dryers after completing an AF Form 332, Civil Engineering Work Request, with the Housing Management office. (Closed)

Can the Exchange (formerly AAFES) post warning signs at its gas pumps to inform customers of its new car wash services?

If you purchased gas at AAFES and pressed "YES" to get a receipt, as you've done for years, that car wash certificate you received wasn't a free bonus. You just agreed to pay \$8.95 for it. Don't believe me? Check your receipt / monthly statement! AAFES pumps only allow a second or two to respond to the receipt question, so we are conditioned to press quickly when it pops up on the display. If you didn't have or take the time to read the display (for the 50th or 100th time you've used the pump), or the afternoon sunlight washed it out, you may be surprised to learn that AAFES has replaced the receipt question with one asking if you would like a car wash for \$8.95, which disappears as quickly as you press YES.

A complaint to the AAFES manager on duty elicited the response to "fill out a comment card". Additional questions resulted in the manager denying all responsibility, saying that the change was programed directly from Dallas, she did not implement it, and couldn't change or alter it. She also refused to consider posting information at the pumps to forewarn patrons, implying to me, that the deceit is intentional and will continue. CAVEAT EMPTOR! This deception produced the longest line I have ever seen in front of the car wash in the years it has been open, and, from what I could see, none of the cars in that line really needed washing.

The Exchange Manager tested the software upgrade implemented at the gas pumps. When paying by credit card a message will prompt and ask the customer if they would like to purchase a carwash ticket (\$8.95). If you let the prompt disappear, the charge of the car wash will not post on the customer's Credit Card unless the customer does push the "Yes" button. Then it will charge the customer for a car wash. If the customer pays inside then the associate will ask them if they would like to pay for a car wash.

A credit card was used and the message does ask you if you would like a Car wash. There are 2 buttons to pick from (yes or no) on the side next to the screen where prices for the level of service are annotated. The wait time till the message disappears will take up to 15 seconds. A check to see if the charge of the basic car wash was charged (\$8.95) did not appear on the receipt. The Exchange has obtained more signage to inform customers there is an added service available if they would like to pay for it (car wash). (Closed)

Retirees expressed concerns about the waiting time at the visitor's center. Is a log kept to determine average waiting time? What is the 'standard'? Is there an AFI or OI that addresses this concern? How is Visitor's Control Center (VCC) doing regarding wait times?

The VCC's Pass & ID section are doing an outstanding job! VCC wait times depend on what time of day visitors arrive. When a visitor arrives before Pass & ID starts processing contractor passes, very little wait time will be encountered--times are posted at the VCC (i.e., 3-5 minutes).

When visitors arrive during lunch time or when contractors are beginning to be serviced, it's more crowded; yet, all customer positions are manned and serving customers.

When visitors arrive on the weekends, Pass & ID only has a contract guard available because a full staff isn't available on weekends or after 1630.

The wait time also depends on the visitor having the proper paperwork/documents based on the purpose visiting: vehicle decal, visitor pass, special event pass, foreign visitor pass, line badge, Geneva Convention card, Jinapsan Beach Landowner pass, Chauffer Pass, photo, window tint check, etc.,

Coordination will continue with Pass & ID to ensure a guide/pamphlet is available to perhaps inform/remind visitors of the requirements for the most common reasons passes are issued?
(Open)

Does the Pentagon Federal Credit Union have a drop box off base?

A drop box for PFCU is located adjacent to Payless (2 doors down) within the 'Yigo Mail' facility. Patrons may drop off payments or deposits; please avoid dropping off cash as this drop off is within a third-party facility. (Closed)

With a letter from his/her primary care provider, Are retiree travelling off-island for treatment authorized to travel on 'space available' military aircraft?

Yes, Space-A travel for medically referred retirees in Guam was authorized. It applied exclusively to residents of the Territories and provided for Category IV travel for retirees traveling off-Island for treatment not available here and being duly authorized by a letter from his/her primary care provider. It also provided for an accompanying dependent in the same status if required, and applied to travel both for treatment and return. Please refer to the attached Space Available excerpt or call 366-5165 for current eligibility. (Closed)

What type of services can and will Tricare provide in Australia?

TRICARE Standard is the healthcare plan that is available for a Retiree overseas. If a retiree is permanently looking to move to Australia, they need to take into consideration that if you live or travel overseas and see a host nation provider, you may have to pay for services up front then file a claim with TRICARE for reimbursement. (Closed)

I am a retiree over 65. Why do I need permission from Tricare to see a primary [care] person downtown?

Retirees over 65 with Medicare/TRICARE for Life do not need a referral or permission from TRICARE to see a downtown specialist or provider. When a retiree turns 65, Medicare becomes their Primary Healthcare Insurance and they will have to follow Medicare rules and TRICARE becomes their Secondary healthcare plan.

It's important to remember that changes to TRICARE programs are continually made as public law is amended. For further advice and assistance in regards to TRICARE benefits, please contact the TRICARE Center at 366-6547. (Closed)

Can retirees get involved with public schools (e.g., donation of time, talents/skills, monetary contributions)?

Definitely yes ... this is a great opportunity for further service and growth—"still serving". This request was posted in our weekly updates and "Guam Retiree Newsletter". School representatives may also contact the base volunteer coordinator at 366-8136 for interested volunteers. (Closed)

Can the base post office hours be modified? Retirees at work are unable to get to the base before post office closing hours.

Modification of post office hours is within the span of control of the US Postal Service versus base agencies. Please contact the Main Post Office in Barrigada at: 734-3921-4.

The new base postal facility is nearly finished and the grand opening will begin with a ribbon cutting ceremony on Monday, 9 January 2012. The new site will continue to sell stamps, postage for parcels, and money orders.

The Postal Center will be staffed with two USPS employees Monday-Friday and one on Saturdays. The customer service window will be open from 9:30 AM – 3:00 PM Monday-Friday and 9:00 – 11:00 AM each Saturday. The Postal Center will be closed on all Federal Holidays.

(Closed).

Can the RAO put together a listing of benefits for retirees/spouses (e.g., “Did You Know” pamphlet/handout)?

Air Force Pamphlet 36-3028, *Benefits and Entitlements For Family Members of Retired Air Force (3 October 2002)* has been rescinded and is now obsolete. You may ‘Google’ “AFPAM 36-3028” for information only. However, you may contact the Department of Veterans Affairs for a copy of the “*Federal Benefits for Veterans: Dependents & Survivors (2010 Edition)*” or stop by the Retiree Activities Office. Additionally, along with the “Pass & ID” pamphlet/guide being coordinated, we will continue to better inform you via our weekly “Base Happenings” e-mails and quarterly “Guam Retiree Newsletter”. (Closed)

Concerning the F4 static display located on AAFB, can access for the handicap be provided?

Currently there are no plans to provide accessible parking; however, an cost-benefit option is being considered/studied to provide one or two parking spots and accessible sidewalks to the static display. Because of non-parking on the roadways adjacent to the static display, accessible parking spaces and sidewalks will need to be installed within the static display area. (Open)

Is base pass issued at Joint Region Marianas (JRM) or Naval Base Guam (NBG) good at AAFB?

Due to a anti-counterfeiting paper for base passes being provided to NBG, base passes issued at JRM or NBG are now authorized at AAFB (Closed).

Can gate guards render proper customs/courtesies (e.g., salute of officers) at ECP?

The base has more leverage with civilian gate guards; contractor guards at the Entry Control Point have been informed to ensure proper customs and courtesies are displayed.

In the mid-90s, then-Air Force Chief of Staff Gen. Ronald Fogleman reinforced the practice and belief that retirees receive the same respect and courtesy shown to active-duty Airmen. He did this by informing active-duty Airmen that retirees will be addressed by their retired grade, except for those retirees who are currently employed by Civil Service while on duty.

Air Force Instruction 36-3106 covers the Air Force's Retiree Activities Program. This instruction states that a retiree's grade will be placed on all official records, and people shall address retirees by their retired grade in official correspondence. Currently, the AFI calls on all installation commanders to periodically forward guidance to their units and organization about continuing to show military respect to retirees. (Closed)

Can access to Tarague beach be provided for local tourism company?

For safety and security reasons, the base is unable to meet this request at this time. Prior to "Sep 11 (2001)", the security environment enabled base access to Tarague beach to support local tourism. After 9-11, tourism to Tarague beach was 'closed down'. Local companies may submit a memorandum request with justification to receive a formal reply/legal review. (Closed)

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3) ADVOCATE for You and Assist with Available Veterans' / Retirees' Entitlements, Benefits and Resources

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How Often Do You Hear Yourself Saying: No, I Haven't Read It, I've Been Meaning To!

Release No. 12-01-11

Dec. 1, 2011

RARE MOVE-IN OFFER FOR BOB HOPE VILLAGE, TERESA VILLAGE IN FLORIDA

SHALIMAR, Fla. (AFRNS) – Officials at Air Force Enlisted Village are offering a “New Year, New Beginning” move-in special for Bob Hope Village and Teresa Village. The special features no waiting time and no first-month service fee when a lease is signed for either community between Dec. 15 and Feb. 15.

Located within minutes of Eglin Air Force Base, Hurlburt Field, a Veterans Affairs clinic, shopping, dining, fishing, golfing and the beaches of the Emerald Coast, Bob Hope Village and Teresa Village are exclusive communities for retired enlisted military widows and couples.

Residents of Bob Hope Village and Teresa Village say that downsizing is liberating, and they enjoy the affordable, active, worry-free lifestyle that living at either community offers, according to Air Force Enlisted Village officials.

Bob Hope Village and Teresa Village have spacious one- and two-bedroom apartments with carpeting, major kitchen appliances, storage areas and patio. The monthly service fee includes basic cable, water, sewer and trash; maintenance and grounds keeping; free laundry facilities; ample parking; and security.

Bob Hope Village and Teresa Village offer transportation; a café with delivery service; guest quarters; a convenience store; beauty salons; libraries; chapel program; banking; and RV parking. Activities have an emphasis on socializing, and there are swimming pools; fitness rooms and classes; special events, parties and community trips; a children's play park for visiting grandchildren; gardening plots; and social clubs.

Residents have access to an on-site doctor office and preferred providers; on-site out-patient physical, occupational, and speech therapy; on-site mobile lab; prescription pick-up; medical-alert system (Bob Hope Village only); wellness seminars; blood pressure checks; hospice care; and when needed, assisted living and memory care at nearby Hawthorn House.

For more information, call the admissions office at 800-258-1413 to discuss eligibility regarding this special offer. This special is available for a limited time and some restrictions may apply.

People can learn more about Air Force Enlisted Village by visiting <http://www.afenlistedwidows.org/>.

DFAS END-OF-YEAR MAILING HOLDS TAX DOCUMENTS, MORE

CLEVELAND (AFRNS) – Retirees will be receiving some extra documents in their end of year mailing from the Defense Finance and Accounting Service. DFAS officials state that every piece of paper in the mailing is important and will help retirees manage their pay matters through the tax season and beyond.

Included in the mailing will be:

-- A Retiree Account Statement dated Dec. 2 show the new payment amount as of Dec. 30. This includes the cost-of-living allowance adjustment for 2012.

-- A Retiree Account Statement dated Dec. 12 show the new payment amount as of Feb. 1. This includes any federal income tax adjustments caused by changes to the 2012 tax tables.

-- Internal Revenue Service Form 1099-R reflecting all payments retirees received in 2011. DFAS officials remind retirees that because of the pay date change approved by Congress earlier this year, the 1099-R will reflect 13 payments rather than 12.

-- The DFAS retiree newsletter including important updates from retired and annuitant pay officials, as well as information about tools people can use to manage their retired pay account year round.

For people with online myPay accounts, the statements will be posted Dec. 4, and the 1099-Rs will be posted Dec. 15. For people who get these documents via the U.S. Postal Service, DFAS official will mail these documents to retirees Dec. 19 through Jan. 10.

The Annuitant Account Statements and 1099-Rs will be available Dec. 14 on myPay. Annuitants who get these documents via mail can expect to receive them Dec. 19 through 31.

Retirees and annuitants must keep their contact information current, according to DFAS officials who say the top reason a retiree or annuitant doesn't receive their 1099-R is because it is sent to an old address.

If a retiree or annuitant does not have their correct address on file with DFAS by Dec. 5, they will experience a significant delay in receiving their end of year documents, said official. People who do not have an active myPay account must call, mail or fax a written request to DFAS-Cleveland; processing a change of address and reissuing a new 1099-R takes at least 30 days, said officials.

Retirees and annuitants with an active myPay account can decrease their wait time for an address change and new 1099-R by logging in and updating their own account. Changes take effect in three to five business days, and a copy of their 1099R can be printed directly from myPay.

RETIREE COUNCIL CO-CHAIRMEN REPORT TO AIR FORCE CHIEF OF STAFF

RANDOLPH AIR FORCE BASE, Texas (AFRNS) -- Retired Lt. Gen. Steven Polk and the 15th Chief Master Sgt. of the Air Force Rod McKinley, Air Force Retiree Council co-chairmen, met with Chief of Staff Gen Norton A. Schwartz and other members of his staff at the Pentagon recently to discuss issues affecting retired military entitlements.

Topping the list of retiree concerns is health care. The Air Force Retiree Council and the co-chairmen strongly support: ensuring any TRICARE fee increases be reasonable and not exceed percentage of cost-of-living increases, full funding of the Defense Health Plan, and enacting legislation to provide adequate reimbursement for TRICARE and Medicare providers. These topics were discussed with General Schwartz, as well as Lt. Gen. (Dr.) Charles B. Green, the Air Force's surgeon general during the co-chairmen's visit.

"We received very positive feedback from General Schwartz and General Green," said Polk. "They are aware of the concerns our retirees and survivors have about future health-care cost increases and changes in benefits. Chief McKinley and I thank General Schwartz and all the other senior leaders who took the time to meet with us, and for their willingness to listen to what our retiree family has to say about the various issues."

The co-chairmen lead the Air Force Retiree Council that consists of 15 area representatives who represent more than 680,000 retirees and 113,000 survivors. Along with retiree council members, the co-chairmen appeal to all retirees, spouses and surviving spouses to consider volunteering at one of 102 retiree activities offices worldwide. RAOs provide assistance and resources in many areas common to retirees their fellow retirees and families. People interested in volunteering should visit the Air Force Retiree Services website at www.retirees.af.mil [<http://www.retirees.af.mil/>] for contact information at their local RAO.

"We rely solely on our retiree community volunteers to staff our RAOs," said McKinley. "Our retiree volunteers are the epitome of the 'still serving' motto, and we can always use more. I urge anyone who can spare some time to consider volunteering at their local RAO, or even as a council representative."

Air Force Retiree Services is seeking nominations to replace two upcoming council vacancies. The council members representing Area X (Florida) and Area XIII (Connecticut, Maine, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island and Vermont) will end their four-year tenure June 30. Air Force retirees who have experience in retiree matters and who are interested in applying should contact their nearest RAO for more information about volunteering to serve on the council.

NEW FORM WILL ASSIST WITH DEATH NOTIFICATIONS

CLEVELAND (AFRNS) -- Defense Finance and Accounting Service officials report that survivors can now use a "fast form" to report the passing of a retiree on the Internet rather than waiting on the phone.

The DFAS Form 9221 for notification of death can be processed quicker than faxed or mailed forms, said officials, and they save paper and postage costs. Officials warn that if a survivor doesn't receive confirmation of receipt from DFAS within 48 hours of submitting the form, they should call 800-321-1080.

The form can be completed and submitted online from the privacy of a customer's home, or with the help of a casualty assistance representative. Submitting the form initiates all of the same actions a DFAS customer care center representative would:

- The retiree's account will be suspended to avoid release of monthly payments.
- A Standard Form 1174 claim form will be sent to the retiree's arrears-of-pay beneficiary.
- If the decedent was enrolled in the Survivor Benefit Plan or the Retired Serviceman's Family Protection Plan, an annuitant care package will be sent to the beneficiary.

The notification-of-death form is only for reporting the death of a military retiree. Annuitant deaths must still be reported to one of the DFAS customer care representatives at 800-321-1080. To access the notification of death fast form, click on the link at <http://www.dfas.mil/retiredmilitary/forms.html>.

MILITARY POST OFFICES IN IRAQ CLOSING NOV 17

WASHINGTON - Because U.S. forces are coming home from Iraq by the end of the year, the U.S. Postal Service will stop accepting mail addressed to military post offices in Iraq starting Nov. 17, Defense Department officials said Oct. 26.

Military post offices in Iraq also will stop processing mail Nov. 17, and service members there should begin now to advise those who send them mail about the Nov. 17 deadline.

Mail still in the postal system through Nov. 17 will be processed and delivered to service members in Iraq, officials said.

In November, U.S. military postal service responsibilities in Iraq will transition to State Department embassy or consulate post offices for service members assigned to Office of Security Cooperation or the Chief of Mission in Iraq.

These sites will provide letter and parcel mail services to service members assigned to the Office of Security Cooperation or the Chief of Mission in Iraq.

The transition will be closely coordinated with the U.S. Postal Service Agency, which will delete ZIP codes for Iraq military post offices from the USPS database to prevent undeliverable mail from entering the postal system after Nov. 17, according to defense officials.

If APO mail arrives in Iraq after a service member departs, mail will be redirected to the new mailing address provided or, if no mailing address was provided, returned to sender.

Any mail mistakenly accepted by a USPS post office after Nov. 17 will be returned to sender once it reaches the International Gateway in New Jersey.

STUDY FINDS NO EVIDENCE OF HEALTH PROBLEMS FROM BURN PITS

WASHINGTON -- An Institute of Medicine study released Oct. 31 found no evidence between exposure to burn pits in Iraq and Afghanistan and long-term health problems.

A 14-member committee of the institute, the nonprofit health research arm of the National Academy of Sciences, could neither prove nor disprove that service members' exposure to burning trash piles in Iraq and Afghanistan could cause long-term health problems, and recommended that more studies be done, a summary of the report says.

The report further states that ambient air pollution may pose greater health risks than the abundance of chemicals emitted from military burn pits.

The study was done at the request of the Veterans Affairs Department after some service members, veterans and Congress members expressed concerns about the safety of people who were in the vicinity of the burn pits, especially in the early days of operations in Iraq and Afghanistan, when the contents of the pits were less regulated.

The committee focused its research on air samplings from a burn pit in Balad, Iraq, where safety questions were raised. The samplings were taken in 2007 and 2009. Because there is virtually no data on health outcomes from the chemical mixtures found at the pit, the committee sought information on similar chemical exposures to people most like those in the military: firefighters - including those with exposure to wildland and chemical fires -- and incinerator workers. They determined, however, that the information still was insufficient to draw a conclusion about an association between the air samplings and long-term health outcomes.

The issue has been studied extensively in the past few years and there has been no finding of a causal relationship, R. Craig Postlewaite, the department's chief of health assurance, said in an Oct. 27 interview with American Forces Press Service and the Pentagon Channel.

"The toxicology isn't there; the science isn't there," he said.

Still, Postlewaite said, the department is committed to studying the matter, and will do further studies with VA to provide for longer follow up with exposed troops, a better assessment of exposures, and to fill in data gaps.

"We acknowledge there could be short-term, acute health effects" from the burn pits, he said, and it is plausible that some people could be adversely affected in the long term -- but the studies have yet to show that.

The military stopped using burn pits in Iraq in 2009, Postlewaite said, and is drawing down the number in Afghanistan. In both areas, he said, no other options were available for waste removal, especially early on in military operations there. "We now have strict regulations about what can go into burn pits and where they are located," he said.

The committee found that local air pollution may be more of a factor in health problems than the burning pits.

"The committee's review of the literature and the data from [Balad] suggests that service in Iraq or Afghanistan -- that is, a broader consideration of air pollution than exposure only to burn pit emissions -- might be associated with long-term health effects, particularly in highly exposed populations such as those who worked at the burn pit or susceptible populations -- for example, those who have asthma -- mainly because of the high ambient concentrations of particulate matter," the report says.

The Defense Department routinely analyzes air, water and soil samples before troops deploy, but sometimes that is not enough, Postlewaite said.

"We send our people all over the world, ... and sometimes they end up in situations where there is a potential [environmental] health risk we have little control over," he said.

NEW TRICARE PRIME ENROLLES PAY ADJUSTED ANNUAL FEES

WASHINGTON -- Military retirees enrolling in the TRICARE Prime health plan after Oct. 1 will begin paying slightly higher annual fees, Pentagon officials announced Sept. 29.

The fee change for fiscal 2012 means the plan will cost \$260 per year for members and \$520 per year for members and family.

The increase amounts to an additional \$2.50 per month for individual members and \$5 per month for members and family, officials said. Active-duty service members receive health care with no out-of-pocket costs.

Annual fees for retirees enrolled in TRICARE Prime before the Oct. 1 change will remain at \$230 and \$460 until Oct. 1, 2012, officials said. Retirees in TRICARE Prime have a catastrophic cap of \$3,000, and TRICARE Prime co-pays are not changing, they added.

"We are committed to offering the best possible health care system for our entire military family," said Dr. Jonathan Woodson, assistant secretary of defense for health affairs. "This modest annual fee increase allows us to responsibly manage our costs in line with other secretary of defense initiatives announced earlier this year."

Survivors of active-duty deceased sponsors and medically retired services members and their dependents will be exempt from an annual increase, effective from the time they renew their enrollment or first enroll in TRICARE Prime, officials said, noting that the TRICARE benefit is among the nation's most affordable health care plans. All service members, military retirees and their eligible family members have TRICARE benefits regardless of prior health conditions.

"The department is committed to maintaining the same unique health care protection we have always offered our warriors, both current and retired," Woodson said. "To sustain our military health system we are working hard to streamline, become more efficient, and achieve cost savings. Together, we can manage our costs responsibly and continue to provide care for our service members, retirees and their families." (From a Defense Department News Release)

OBAMA PROPOSES TRICARE CHANGES

WASHINGTON (AFRNS) -- Military retirees would pay an annual fee for TRICARE-for-Life health insurance and TRICARE pharmacy co-payments would be restructured under the deficit reduction plan President Barack Obama released Sept. 19.

"If we're going to meet our responsibilities, we have to do it together," Obama said during a Rose Garden speech to announce the President's Plan for Economic Growth and Deficit Reduction. The plan reduces \$4.4 trillion from the \$14.7 trillion federal deficit over 10 years through a combination of spending cuts and increased tax revenue.

For the military portion, Obama said the government will save \$1.1 trillion from the drawdown of forces in Iraq and Afghanistan, which are to be complete at the end of this year and in 2014, respectively.

The plan includes savings of \$6.7 billion over 10 years by establishing "modest annual fees" for members of TRICARE-for-Life, which becomes a second-payer insurance to military retirees who transition to the federal Medicare program upon turning age 65. The change would begin with a \$200 annual fee in fiscal 2013.

The plan also includes savings of \$15.1 billion in mandatory funds and \$5.5 billion in discretionary funds over 10 years by restructuring co-payments for TRICARE pharmacy benefits.

To bring the TRICARE plan more in line with private and other federal plans, the president's proposed plan would eliminate co-pays for generic mail-order drugs, while shifting retail co-pays from a dollar amount to a percentage co-pay. The change would apply to military families and retirees, but not active-duty service members.

These changes will ensure fiscal responsibility without compromising quality care for service members and their families, Pentagon Press Secretary George Little said in a statement released Sept. 19.

Defense Secretary Leon E. Panetta "has consistently emphasized the need to keep faith with our troops and their families," Little said.

"That includes maintaining the highest quality health care for them," he continued. "We will continue to maintain the highest possible health care, but during this period of fiscal belt tightening, we may see modest cost increases in TRICARE enrollment fees and co-pays to sustain the health system."

The changes are necessary to help reduce the deficit and ensure the long-term strengths of the programs, a White House news release issued after Obama's speech said. The changes also would help to level "a measurable disparity" between military retirees and private sector workers, it says.

The statement notes that the administration has expanded GI Bill benefits, job training and veterans' homeless prevention programs, and proposed tax credits for employers to hire veterans.

"Still, as the cost of health care rises and benefit programs across the public and private sectors are being restructured to remain solvent," the release says, "it's important that programs that serve military retirees and veterans are modernized to be able to meet the needs of the future."

The plan also would create a commission to "modernize" military benefits through a process based on that of the 2005 Base Realignment and Closure Commission, the White House release said. Under the proposal, the Defense Department would make a proposal to the commission, which can alter the proposal before sending it to the president. The president may not alter the proposals, but would decide whether or not to send it to Congress. The Congress would have to approve or disapprove without modifications.

"The administration believes that any major military retirement reforms should include grandfathering provisions that ensure that the country does not break faith with military personnel now serving," the statement said.

Obama said the proposal to save \$4 trillion "finishes what we started last summer" when he and the Congress agreed to \$1 trillion in cost savings. Under the plan, the deficit -- the difference between revenue and spending -- would level out in 2017 where spending is no longer adding to the nation's debt.

While "we are scouring budget for every dime of waste and inefficiency," Obama said, the proposed plan also closes corporate tax loopholes, raises taxes on millionaires and makes changes to Medicaid and Medicare in an effort to help small businesses and middle class Americans, and protects spending on education, science and infrastructure such as roads and bridges.

"We're asking everybody to do their part so no one has to shoulder too much burden," Obama said.

TRICARE: SUMMARY OF COSTS BROCHURE NOW AVAILABLE

DoD officials have published the "TRICARE: Summary of Costs Brochure." It is an "eight-page brochure that provides an overview of the costs associated with stateside TRICARE program options—TRICARE Prime (including TRICARE Prime Remote and TRICARE Prime Remote for Active Duty Family Members), TRICARE Standard and TRICARE Extra, US Family Health Plan, TRICARE Reserve Select, TRICARE Retired Reserve, Continued Health Care Benefit Program, TRICARE Young Adult, and TRICARE For Life—and TRICARE pharmacy and dental benefits. Cost information about copayments, cost-shares, deductibles, enrollment fees, premiums, and catastrophic caps is organized by program option, beneficiary type, and service/benefit. Contact information is also included." This brochure is available for download at:

[http://www.tricare.mil/tricaresmartfiles/Prod_442/TRICARE Summary of Beneficiary Costs Brochure 2011 LoRes.pdf](http://www.tricare.mil/tricaresmartfiles/Prod_442/TRICARE_Summary_of_Beneficiary_Costs_Brochure_2011_LoRes.pdf)

PLANNING FOR A BURIAL IN A VA CEMETERY. The VA provides a good summary of the benefits and burial options available to veterans (and their family members). This article can be found at: <http://www.blogs.va.gov/VAntage/5374/planning-for-the-future-va-cemeteries/>

REPORTING THE DEATH OF A MILITARY RETIREE. An article in *Military.Com* summarizes, "Survivors can now use a "fast form" to report the passing of a retiree to the Defense Finance and Accounting Service (DFAS) on the Internet rather than waiting on the phone. The DFAS Form 9221 for notification of death can be processed quicker than faxed or mailed forms. The notification-of-death form is only for reporting the death of a military retiree. Annuitant deaths must still be reported to one of the DFAS customer care representatives at 800-321-1080. To access the notification of death fast form, visit the DFAS website at:

<http://www.dfas.mil/retiredmilitary/forms.html>

If a survivor does not receive confirmation of receipt from DFAS within 48 hours of submitting the form, they should call 800-321-1080."

Relocation Tip Start early!

Once you get your orders and know the dates you want to move, start the moving process immediately. The sooner you start, the better the chance you'll lock in the dates you want. Check out <http://www.move.mil/home.htm> to assist you with getting started.

USAA ... Enjoy the Benefits of Membership: To further their mission of being the provider of choice for the military community, USAA has opened membership to all MILITARY RETIREES and those who have honorably separated. Visit USAA at www.usaa.com/join

Total Force Fitness (TFF) Facebook

One of site's primary goals is to extend the site to our military family members (spouses, parents, retirees) so they too can share their thoughts, socialize best practices, etc.

<http://www.facebook.com/pages/Total-Force-Fitness/198757523496266?ref=ts#!/pages/Total-Force-Fitness/198757523496266?sk=wall>

4) LAYOUT What We Do For YOU ... What's In It For You

Besides the “R”, “E” and “A” in “Being R.E.A.L” serving you, Layout of our support and services is not only showcased by your weekly “Happenings” e-mails, quarterly “Guam Retiree Newsletter” and annual “Retiree Appreciation Day ,” but also as an information dissemination service provider.

If you have relevant information you interested in sharing among fellow retirees, please contact us and we’ll disseminate the information accordingly to our growing e-mail database of retirees. Our outreach efforts also include: website, Facebook and Twitter pages, quarterly newsletter, newspaper editorial, phone calls, kiosk set ups, and word of mouth, radio spots, postcard mailings, etc.

Please subscribe to our newsletter or provide your e-mail address so we can continue to reach out to you and know and resolve your retiree-related issues.

Resources and Contacts

- Commander's Action Line

Actionline@andersen.af.mil. The Commander's Action Line provides an avenue by which you can exercise a direct link to the installation commander.

Please refer to our website at <http://36fss.com/retiree.html> to view a copy of the memo.

Military Service Retiree Newsletters / Websites:

- Air Force

“Afterburner” Newsletter: <http://www.retirees.af.mil/afterburner/>

Website: <http://www.retirees.af.mil/>

Andersen Air Force Base: <http://www.andersen.af.mil/index.asp>

- Army

“Echoes” Newsletter: <http://www.armyg1.army.mil/rso/echoes.asp>

Website: <http://www.armyg1.army.mil/rso/default.asp>

- Navy

“Shift Colors” Newsletter: <http://www.npc.navy.mil/referencelibrary/publications/shiftcolors>

Website: <http://www.npc.navy.mil/CommandSupport/RetiredActivities/>

- Marine Corps

“Semper Fidelis” Newsletter:

https://www.manpower.usmc.mil/portal/page/portal/M_RA_HOME/MM/SR/RET_ACT/Semper_Fidelis

Website: <http://www.usmc-mccs.org/retiree/>

- Coast Guard

“Retiree News” Newsletter: <http://www.uscg.mil/ppc/retnews/>

Website: <http://www.uscg.mil/ppc/ras/>

- Joint Region Edge [Mariannas] Newspaper

<http://www.cnmc.navy.mil/Marianas/RegionNews/JointRegionEdge/index.htm>

- Defense Finance & Accounting Service

“Retired Pay Newsletter”: <http://www.dfas.mil/rna-news.html>

- Military-related Organizations in Guam:

Guam Air Force Veterans: <https://www.facebook.com/pages/Guam-US-Air-Force-Veterans/102294429842540>

Purple Heart:

Army Retiree Group:

Air Force Sergeants Association, Chapter 1560:

<https://andersen.eim.pacaf.af.mil/sites/AFSA/default.aspx>

Military Retired Pay

- By MyPay Web Site

<https://mypay.dfas.mil/mypay.aspx>

- By Mail

Defense Finance and Accounting Service
U.S. Military Retirement Pay, PO Box 7130
London, KY 40742-7130

- By Phone

1-800-321-1080 or fax 1-800-982-8459

Please notify DFAS immediately after a change of address for your retired pay or annuity.

- **Air Force Aid Society**

Contact the Airman and Family Readiness Flight on any Air Force base, or go to the society's website at www.afas.org/. Phone 800-769-8951.

- **Air Force Enlisted Village**

Write to Air Force Enlisted Village, 92 Sunset Lane, Shalimar, FL 32579-1000. Phone 850-651-3766 or toll free 800-258-1413. Send e-mail to afef@afev.us. Visit the village's website at www.afenlistedwidows.org.

- **Air Force Village Foundation**

Write to Air Force Villages, 5100 John D. Ryan Blvd., San Antonio, TX 78245. Call 210-677-8989 or toll free 800-762-1122. Send e-mail to info@airforcevillages.com. The Web address is www.airforcevillages.com.

- **Arlington National Cemetery**

Write to Arlington National Cemetery, Arlington, VA 22211. For general information, location of gravesites, and visitor information call 703-607-8000. Contact the Interment Services Branch at 703-607-8585 regarding funeral arrangements and eligibility requirements. Please note that the Arlington National Cemetery staff does not make pre-arrangements. Visit the cemetery website at www.arlingtoncemetery.org.

- **Armed Forces Retirement Home-Washington Campus**

Write to Armed Forces Retirement Home, 3700 N. Capitol St. NW, Washington, DC 20011-8400. Phone toll free 800-422-9988 or fax 202-730-3492. For general questions send an e-mail to publicaffairs@afrh.gov. Visit www.afrh.gov.

- **Armed Forces Retirement Home-Gulfport Campus**

The new Gulfport facility opened Oct. 4. Write to AFRH-Gulfport, P.O. Box 1120, Gulfport, MS 39502. Phone 228-604-2205. For general questions send an e-mail to publicaffairs@afrh.gov and specify "Gulfport" in the subject line. Visit the website at www.afrh.gov.

- **Armed Forces Vacation Club**

The Armed Forces Vacation Club is a space-available program offering Department of Defense-affiliated people affordable condominium vacations at more than 3,500 resorts worldwide. Visit www.afvclub.com/default.asp.

Your Airman & Family Readiness Center's
HELPFUL TELEPHONE NUMBERS
 ANDERSEN AIR FORCE BASE, GUAM

As of 12 May 2011

- A -

AAFES/BX.....	653-1136/42
General Manager.....	366-3103
	366-6136
	653-6210
Flower Shop.....	653-7200
Main Store.....	653-1136
	653-1141
	653-1280
	653-7102
Personnel.....	366-3143
	653-4085
Action Line.....	366-5463
Agent Letters (USA/USAF Sponsor).....	366-4553
Airman Against Drunk Driving Ride.....	366-RIDE
	(7433)
Airman & Family Readiness Center.....	366-8136
Fax.....	366-8267
Air Force Aid (Command Post*).....	366-8136
After Hours:	689-2327
Career Focus Program (CFP)	366-8136
Family Life Education (FLE)	366-8136
Family Readiness Program (Deployments)	366-8136
Information & Referral (I&R)	366-8136
Personal Financial Management Program (PFMP)	366-8136
Relocation Assistance Program (RAP)	366-8136
Transition Assistance Program (TAP)	366-8136
Airman Leadership School.....	366-6292
Airman's Attic.....	366-8217
Air National Guard.....	366-2297
Air Terminal Passenger Svs Space-A.....	366-5135
Alee Shelter.....	649-6729
EMERGENCY/Ambulance (AAFB).....	911
Ambulance Service (AAFB).....	366-3231
Ambulance (Navy Hospital).....	333-2092/3
Arts & Crafts/Skills Development Center.....	366-4248
Auto Hobby Shop.....	366-2745

- B -

Bank of Guam.....	653-8371/2
Barber Shop ... Main Exchange.....	653-8599
Base Operator... AAFB.....	366-1110
Beauty Shop..... Main Exchange.....	653-8598
Bomb Disposal (duty hours).....	366-4284
	366-5198
Bomb Disposal (non-duty hours).....	366-2981
Bowling Center.....	366-5117
Boy Scouts.....	649-0639
Burger King.....	653-0782

- C -

Cable TV (Marianas Cable Vision).....	635-4628
Car Care Center (AAFES).....	653-9386
	653-2886
Car Rental Andersen (Nissan).....	653-7301/2
Car Sales.....	653-7741/2
Chapel 1& 2.....	366-6139
Child Development Center.....	366-1601/2
Child Protective Services.....	475-2653/72
Civil Engineer Service Call.....	366-2916/7/8
Civilian Pay Office.....	366-1770
Civilian Personnel Office.....	366-2378
Clinic (AAFB).....	366-9355
	(WELL)
Website: (www.tricareonline.com)	
Central Appointment.....	Ext. 1
Pharmacy.....	Ext 2
All Others.....	Ext 3
Tricare.....	366-6547/8
Tricare Advisor (Navy Hospital).....	344-9425
Command Post.....	366-2981
Command Post (AMC).....	366-2961
Command Post (PACAF).....	366-2981
Commissary (AAFB)(I.D. Desk).....	366-2264
Commissary Deli (AAFB).....	366-4782
Commissary (Navy).....	339-7156
	339-7287
	339-5177

Crime Stoppers (AAFB).....	366-6666
Crime Stoppers (Guam) HOTLINE.....	477-HELP (4357)
Crisis Hotline If NO ANSWER.....	647-8833/4
Front Gate Security.....	366-8005
OSI (duty hrs).....	366-2987
OSI (non-duty hrs).....	366-2910/1/2
Poison Control Center.....	800-222-1222
Credit Union (Navy Federal).....	(888)842-6328
Credit Union (Pentagon, AAFB).....	653-6555

- D -

Dept. of Labor (One-Stop Career Center).....	653-6490 475-7000
Dept. of Motor Vehicles (Registration)...	635-1886 653-1769
Dive Center.....	366-6975 653-1021
DOCOMO Pacific (Cell Phones).....	688-CARE (2273)
Driver's License Bureau.....	635-7651 635-1887 635-1761/2
Document Automation & Production Service (DAPS).....	366-6126

- E -

Education Office.....	366-3170 366-2590
EML/SPACE-A (734 th AMS).....	366-5165

- F -

Family Advocacy.....	366-5167
Family Child Care.....	797-6174
Finance (Mil Pay/Travel/Customer Svc).....	366-1770
Fire Department Administration (AAFB).	366-5284 366-5264
Fitness Center.....	366-6100 366-8282

Food/Dining	
Café Latte.....	366-2233
Bamboo Willie's.....	653-9814
	366-2730
Gecko Lanes Snack Bar.....	653-9713
Golf Course Snack Bar.....	366-4654
Magellan Dining Facility.....	366-6368
Food Stamps (Dededo).....	635-7432
	635-7488Ext 1
Furniture (Government Loaner – AAFB).....	366-4571
Furniture Mart (AAFES).....	653-1136
	653-1141Ext 3
Furniture Mart (Navy Exchange).....	564-3205/6

- G -

Gas Station (AAFB).....	653-4677
Gift Shop (Officer's Spouses Club).....	366-2747
Girl Scout Center.....	646-5652
Golf Course (AAFB, Palm Tree).....	366-4653
GTA.....	644-4482
Guam Cell Communications.....	653-2154

- H -

Hertz Car Rental.....	649-8652
HSC-25 Quarterdeck.....	366-6410
	366-6412
Home Depot.....	648-0440
Hospital (GMH).....	647-2330
	647-2552
	647-2554
Emergency Number.....	647-2222
Emergency Room.....	647-2281
	647-2489
Hospital (Navy)	
Emergency Room.....	344-9314
	344-9232
Central Appointments.....	344-9202
Hospital Information.....	344-9340
Mental Health.....	344-9401
	344-9424
TRICARE Advisor.....	344-9425

Housing Maintenance (AAFB).....	366-6240
	366-7217
Housing Office (AAFB).....	366-2127
	366-8143
Housing Office (Navy).....	333-2081/82
Immigration Services (U.S. Citizenship).....	472-7349

- I -

Inspector General Hot Line.....	366-5367
Island Sportsman Club (Bldg 20025).....	366-2009
ITT (Information/Tickets/Tours).....	366-1476

- J -

- K -

- L -

Laundry / Cleaners.....	653-8596
Law Enforcement (Security Police).....	366-2910/1/2
Legal Office.....	366-2937
Library.....	366-4997
.....	366-4291/94
Leisure Center	
Dive Shop.....	366-6975
Outdoor Recreation.....	366-5204
Recreation Supply (Outdoor Rental).....	366-5197
Lodging.....	(671)362-5501

- M -

Military & Family Life Consultant (MFLC).....	689-0526
MFLC (Child & Youth).....	929-5604
Military Clothing Sales.....	653-8624
Military Personnel Element (MPE)/ID CARDS.....	366-2276
Morale Calls.....	366-1900

- N -

Navy Exchange Main Store.....	564-3178
Navy Exchange (NCTAMS).....	355-3040/45
Auto Port (NCTAMS).....	355-2320
Navy Fleet & Family Support Center	333-2056/7/8
Navy FFSC Counseling Services	333-9827/28
Navy/Marine Corps Relief Society.....	564-1879/80
Navy Operator.....	355-1110

- O -

- P -

Pacific Daily News Customer Services	472-1736
Passport Office (Rev & Tax Bldg, Barrigada).....	635-6776
Personnel, Civilian.....	366-7123
Personnel, DODEA.....	344-9570/3
Personnel, NAF/MWR/Services	366-6141
Pet Boarding Facility	366-5020
Post Office (USPS)	366-3243
.....	366-4250
Postal Service Center (Military Mail).....	366-5259
POV Pickup (Com Nav Mar).....	564-2109
.....	339-2205
Public Affairs	366-4202

- Q -

- R -

Red Cross Armed Forces on Guam (24/7).....	688-0282
Red Cross (Hagatna).....	472-6217/9
Retiree Activities Office.....	366-2574

- S -

Safety	366-SAFE
.....	(7233)
School Age Program.....	366-1601/02
Schools	
DoDEA-Andersen Elementary.....	366-1511/2
DoDEA-Andersen Middle School	366-3880
.....	366-5973
DoDEA School Liaison	366-5238
Guam High School.....	344-7410/11
Guam DOE/Superintendent's Office.....	475-0462
.....	485-0457/58
Self Help Store.....	366-3165
Shoppette (Andersen Plaza Arcade)	653-8143/4
Shoppette (Andersen Gas Station).....	653-4677
Sunrise Conference Center (SCC).....	366-6166
Swimming Pool (Andersen AFB).....	366-3202

- T -

Tailor Shop.....	653-8595
Tax Center (February-April).....	366-4829
Teen Center.....	366-7706
Telephone Trouble.....	119
Theater	366-1523
.....For Reservations:	366-6100
TMO (Household)	
Outbound.....	366-4227
Inbound.....	333-2046
TMO Passenger Section.....	366-5185
Travel/Ticket office (Official)	653-1130/34

- U -

USO (Royal Orchid Hotel).....	647-4USO (4876)
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- V -

VARO (Victims Advocate Reaching Out)	477-5552
Veterans' Benefits Information (VA).....	472-7217
Veterinary Clinic.....	366-3205

Visitor Center/PASS & ID (AAFB Main Gate) 366-5650

- W -

WIC (Dededo Public Health)..... 635-7471/2
WIC (Tiyan, Main Office) 475-0295/96

- X -

- Y -

Youth Center..... 366-3490/1/2

- Z -

This listing was updated on 3 Aug, 2006. If you know of any changes that need to be made, please call 366-8136.

Base Operator Assistance:
On-base **113**, Off-base **366-7627**

5) "Tell Us What You Think!"

Do you have a question or comment for the team? 7 Ways to Contact Your RAO Team

We're also seeking volunteers to support the RAO. This is an excellent opportunity for you to continue to show service before self and give back to our community.

Duties: Assist with phone inquiries and additional programs and functions the office is involved with

Duration: Set your own hours—M through F, 0900-1500

Benefits:

+ Satisfaction of helping others ... serve military retirees of all services, spouses, widows and widowers

+ Flexible schedule

+ Support, advance and unify the retired and active duty communities ... we are all Airmen with a capital 'A'

+ Network for potential job opportunities

Drop us a line at 36wg.rao@andersen.af.mil -- and you may see your question or comment answered in an upcoming issue of the *Guam Retiree Newsletter!*

To contact us...

Visit our support site at: <http://36fss.com/retiree.html>

Or, you may contact us at one of our mediums below:

Saluting Your Service,

Mark

MARK C. OVERTON, CMSgt (Ret), USAF
Retiree Activities Office Director
36th Wing, Anderson Air Force Base

Phone: (671) 366-2574

Location: AAFB, Bldg 21000, Room 726 (projected to relocate adjacent to present base commissary in 2014)

Hours: M through F, 0900-1500

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