

ANDERSEN AFB CHILD CARE CENTER

TOP 10 QUESTIONS

QUESTION 1: Why does a dual military couple have to pay the same rate as an officer? Why do they include BAS/BAH and do they include COLA when figuring fees?

RESPONSE: Fees are based on total family income, in accordance with DoD guidelines and DD Form 2652 Application for Department of Defense Child Care Fees. COLA is not included when calculating fees.

QUESTION 2: Where is the money going that parents are paying?

RESPONSE: The CDC is a break-even operation. Fees are used for wages, benefits, training and supplies.

QUESTION 3: Why do I have to pay when my child is absent?

RESPONSE: AF guidance stipulates that parents must pay for the space even if their child is not present because operating costs are not reduced; however, parents may annualize their fees or sub lease their slots.

QUESTION 4: Can outside food be brought into the SAP program?

RESPONSE: No outside food can be brought into the center due to regulatory and safety reasons such as, nutritional requirements, food allergies and respect for other children in the classroom.

QUESTION 5: Why does the CDC here cost so much more than CONUS?

RESPONSE: Weekly fees are established to offset the costs of operating the center. Although Guam is a high cost area, we are neither the lowest nor highest in the AF. In comparison to 87 AF bases, Andersen's fees are the same or lower than 39%-48% of other bases depending on the fee category. Upon transition to the Navy, our child care fees may go down depending on our ability to receive additional appropriated funds from Commander, Naval Installation Command (CNIC).

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QUESTION 6: Why can't the payment be made around the 1st and 15th of the month to coordinate with pay days?

RESPONSE: This will be included in our new contract this fall.

QUESTION 7: Can the CDC and Youth Center extend their operation hours?

RESPONSE: Hours of operation are based on the availability of appropriated and non-appropriated funding resources to offset the costs to operate the facility. Commanders may extend the hours of operation; however, doing so can significantly increase the cost of doing business.

QUESTION 8: What can be done to accommodate parents who need extended hours of care during exercises and for those that are scheduled for PT test at 0600 at the HAWC?

RESPONSE: On the first day of a Wing wide exercise, the CDC/SAP will open when recalled. After that, members are encouraged to implement their AF Form 357, Dependant Care Plan, or utilize the "extended duty care" (EDC) which is available for *free* to parents through the Family Child Care program. EDC may also be used when a member is scheduled for PT testing.

QUESTION 9: Will the CDC bring children to the pre-K program this year?

RESPONSE: Yes, we are working with the Principal to place all children that attend both programs in one session, either a.m. or p.m. so that we can accommodate this request.

QUESTION 10: Why doesn't the CDC use a computerized tracking system for signing in, payments etc?

RESPONSE: In Sept, we will begin training on the Navy's system and will have that system in place as soon as possible.